Terms of Use

Bond by Voice

Effective Date: November 23, 2026 Last Updated: November 23, 2026

This version of our Terms of Use applies to users in the United States.

1. Acceptance of Terms

By using Bond by Voice, you agree to these Terms, including the Dispute Resolution and Arbitration Agreement in Section 14. You accept these Terms and our Privacy Policy by checking the box agreeing to them when you first open the app or when you sign in, before you can continue.

2. Use of Service

You agree not to:

- Misuse the service
- Access systems unlawfully
- Upload harmful content
- Create additional accounts to reset or extend free offers

2A. Website Use and App Registration

Our website is provided as an informational and promotional pass-through to help you find and download Bond by Voice on the Apple App Store or Google Play Store. It also hosts our Privacy Policy, these Terms, our FAQ, and our account deletion page. The website does not collect your email address or other personal information.

When you register for an account in the Bond by Voice app, you provide an email address, which we may use to send account-related and service updates, and promotional and marketing emails. You may unsubscribe from promotional and marketing emails at any time; account-related and service updates necessary to operate the Service may not be optional.

Registering an account does not guarantee specific promotions or offers. We are not liable for damages, data loss, or issues from website use.

3. Accounts

Eligibility. You must be at least 18 years old, or the age of majority where you live if that is higher, to create an account, subscribe, or record or upload a voice. By creating an account, you confirm that you meet this requirement. We may suspend or terminate any account we reasonably believe is held by someone who does not.

You must:

- Provide accurate info
- Keep your account secure
- Be responsible for activity

Deleting your account. You can delete your account at any time in the app (Profile, then Settings, then Delete Account) or by emailing contact@bondbyvoice.com. These steps are also at

bondbyvoice.com/delete-account. Your account is permanently deleted within 30 days. See Section 4 and our Privacy Policy, Section 8A.

4. Plans, Free Trial, Free Plan, and Cancellation

Free Plan. Without a subscription, you can preview content in the library and use Read & Record for a limited number of recordings, as described in the app. The free plan includes an introductory period, currently thirty (30) days from the day you first open the app, during which you receive free Read & Record recordings on the schedule shown in the app. Unused free recordings can be used until the introductory period ends, and then they expire. The free introductory period is given once per person. Creating a new account, including on the same device or with the same Apple or Google account, does not reset it. Free plan users cannot purchase additional voice profiles or Studio Voice. Free features, including the free Read & Record allowance and the length of the introductory period, are offered at our discretion, and we may change, limit, or discontinue them at any time. The app always shows what the free plan currently includes. Recordings you have already saved are kept as described in our Privacy Policy.

After the free introductory period. When your free introductory period ends, you may subscribe to a paid plan or continue in listen-only mode. In listen-only mode, the Read & Record recordings you saved on the free plan remain available to play at no charge for as long as we continue to support this offer, but no new recordings are added. If you previously had a paid subscription, the cancellation terms below apply.

Free Trial. Annual plans include a 7-day free trial for new subscribers. Monthly plans do not include a free trial. The trial includes the features of the annual plan you choose, except Studio Voice, which unlocks only after your first paid charge and never during the trial.

Subscription Tiers and Usage Allowances. Bond by Voice offers multiple subscription tiers, billed monthly or annually. Each tier includes a different monthly allowance of personalized voice stories and a different number of included voice profiles. Read & Record is unlimited on all paid plans. Unused voice stories do not roll over, and your allowance resets on your billing date. Stories created with a Studio Voice count against this allowance. Current tier names, allowances, included voice profiles, and pricing are presented to you at the time of purchase in the Apple App Store or Google Play Store, and may be updated, renamed, or restructured by App Merchant, Inc. from time to time. Any such changes will apply prospectively and will be reflected in the purchase screen and/or in-app account details before you are charged at a new rate.

Voice Profile Add-Ons. On any paid plan, you may purchase additional voice profiles beyond those included in your subscription tier, at the price displayed in the app at the time of purchase. Voice profile add-ons are not available on the free plan or after a paid subscription has been canceled. Voice profile add-on purchases are one-time purchases tied to your account and are not refundable except as required by Apple App Store or Google Play Store policy.

Automatic Renewal. All Bond by Voice subscriptions, including monthly plans and annual plans, renew automatically at the end of each billing period at the price then shown in the app store, unless you cancel at least 24 hours before the end of the current period. A free trial on an annual plan automatically converts to a paid annual subscription unless canceled at least 24 hours before the trial ends. Your Apple App Store or Google Play account is charged for renewal within 24 hours before the end of the current period. When you cancel, your subscription stays active until the end of the period you have already paid for, and it does not renew after that.

Billing.

- Charged via Apple or Google
- Auto-renews
- Refunds handled by app stores
- Managed via RevenueCat

All purchases, renewals, cancellations, and refunds are handled through the Apple App Store or Google Play Store under their terms and policies.

Cancellation. Cancel via Apple: Settings → Subscriptions, or Google Play: Play Store → Subscriptions. Deleting the app or your account does NOT cancel your subscription.

What happens to your content after cancellation. If your paid subscription lapses or is canceled:

- Content you have already generated using a voice profile is not deleted, but it will not be available for playback unless you resubscribe to a paid plan.
- Your 10 oldest Read & Record recordings stay playable, along with any Read & Record recordings you make after canceling. Your other Read & Record recordings are saved but locked until you resubscribe to a paid plan.
- You continue to receive free Read & Record recordings on the free-plan schedule until thirty (30) days after you first opened the app. Unused free recordings expire at the end of that 30-day period. After that, you may subscribe to a paid plan again or continue in listen-only mode as described above.
- Generating new personalized content, creating new voice profiles, using Professional Voice Cloning ("Studio Voice"), and purchasing add-ons require an active paid subscription.
- Voice profiles and Studio Voices you purchased or received stay on your account but are locked, and they become available again if you resubscribe to a paid plan.
- If you resubscribe to a paid plan, your locked content becomes available again.

Stored content, voice profiles, voice models, and Read & Record recordings are kept while you continue to sign in, and are deleted if you do not sign in for three (3) years, as described in our Privacy Policy.

If you delete your account, or request deletion of your full account data, all content associated with your account, including previously generated stories and Read & Record recordings, is permanently deleted within 30 days. During those 30 days, you may ask us to restore your account by emailing contact@bondbyvoice.com; after that, it cannot be recovered. Deleting an individual voice profile deletes the stories generated using that voice, while stories generated using your other voice profiles are unaffected. See our Privacy Policy for details.

Lifetime or Fixed-Term Access.

If Bond by Voice offers any subscription, membership, promotional access, fixed-term access, one-time purchase, or "lifetime" access option, such access is provided only for as long as the Bond by Voice Service remains commercially available and supported by App Merchant, Inc. "Lifetime" refers solely to the operational lifetime of the Bond by Voice Service and does not refer to the lifetime of any user, account, device, operating system, or individual.

Access may end, and certain features may cease functioning, if the Service is discontinued, retired, removed from distribution platforms, no longer supported, or if required third-party services become unavailable. App Merchant, Inc. reserves the right to modify, suspend, discontinue, or retire the Service at any time. No subscription, membership, fixed-term access, promotional access, or lifetime access shall be construed as a guarantee of perpetual availability.

In such cases, continued access, updates, support, content availability, or functionality are not guaranteed beyond the date the Service is discontinued or no longer supported.

5. Content and Ownership

You own your content. We have rights to use it to operate the service. Content generated within the Service is available for playback inside the app and is not available for download or export, except for short clips specifically created for sharing to social media, which you may save or share through that feature. Once you share a clip to social media or another external platform, it is no longer within our control and becomes subject to that platform's own terms and privacy practices, including how that platform may use, store, or further share it.

6. Data Storage

Data is stored using reputable, industry-leading cloud infrastructure providers, including Amazon Web Services (AWS). We are not liable for third-party breaches. See our Privacy Policy for details on our named data processors.

7. Personal Data Usage

We use your data to operate the app, improve services, and communicate updates. See our Privacy Policy for full detail.

8. AI and Voice Cloning

By submitting, uploading, recording, or otherwise providing any voice, audio, speech, or related content to Bond by Voice, you represent and warrant that:

- You are the owner of the voice being submitted, or you have obtained all necessary permissions, authorizations, and legally valid consent from the voice owner.
- You have the legal right to provide such voice, audio, speech, or related content to Bond by Voice and its service providers for processing.
- You have obtained all rights and consents necessary for Bond by Voice, its affiliates, contractors, technology providers, cloud providers, and artificial intelligence partners to process, analyze, reproduce, model, clone, synthesize, modify, store, and generate content using the submitted voice data.
- Your use of the Service does not violate the privacy, publicity, intellectual property, contractual, or other legal rights of any person or entity.

Voices of minors. Bond by Voice is designed so that adult voices are heard by children, not for creating synthetic voices of children. You may not submit, upload, or record the voice of any person under 18 years of age, and you represent and warrant that no voice you submit belongs to a person under 18. This prohibition applies even if you are the minor's parent or legal guardian, and regardless of any consent you may hold or provide.

If we become aware, or reasonably believe, that a voice submitted to the Service belongs to a person under 18, we may remove the associated recording and any derived voice model without prior notice, and may suspend or terminate the account under Section 10.

Voice of a deceased person. If you submit voice, audio, speech, or related content of a person who is deceased, you additionally represent and warrant that you are the deceased person's legal heir, personal

representative, or estate executor, or that you otherwise hold the legal right under applicable law to authorize the use of that person's voice, and that such use does not violate any right of publicity, right of privacy, or other applicable law of the jurisdiction governing the deceased person's estate. You are solely responsible for confirming you hold this right before submitting such content.

Voice of a person unable to provide consent. If you submit voice, audio, speech, or related content of a person who is living but unable to provide consent directly due to incapacity, you additionally represent and warrant that you hold valid legal authority to act on that person's behalf, such as a valid power of attorney, legal guardianship, or conservatorship, sufficient under applicable law to authorize the use of that person's voice for the purposes described in this Section 8, that such use is within the scope of that legal authority, and that it does not violate any right of that person. You are solely responsible for confirming you hold this authority before submitting such content, and for producing evidence of it if requested by App Merchant, Inc. or required by law.

Recording environment and incidental audio. You are solely responsible for the environment in which you record, and for the entire contents of any audio file you upload, including any background noise, ambient sound, or incidental voices captured in addition to your intended recording. The representations and warranties in this Section 8, including as to ownership, consent, and the prohibition on submitting the voice of a minor, apply to the entirety of any audio you submit, not only to its primary or intended voice. Submitting a file that captures another person's voice without that person's knowledge and consent, or that captures the voice of a minor from any source, is a breach of this Section 8 regardless of whether it was intentional, and is subject to the indemnification obligations in Section 13. You agree to take reasonable care, such as recording in a private, quiet space, free of other people, to avoid capturing anyone else's voice without their consent.

You acknowledge and agree that you are solely responsible for obtaining any required permissions and consents before submitting voice data to the Service. Bond by Voice may rely on your representations regarding ownership and consent and is not responsible for independently verifying your authority to submit any voice or audio content.

Confirmation at the point of recording. Before any voice is recorded or uploaded, you will be asked to affirmatively check a box:

- During onboarding, before recording a short sample for your voice preview: "I confirm this is my own voice and I'm 18 or older, and I consent to its use to create my preview, as described in our Privacy Policy."
- Inside the app, before you record or upload any voice: "I confirm this is an adult's voice — mine, or one I have legal authorization to submit, as described in our Terms of Use."

This confirmation is required separately for each voice you submit and does not replace or limit the representations and warranties in this Section 8; checking the box reconfirms, and is evidence of, those representations and warranties as they apply to that specific voice submission.

Voice cloning and generated voice content are intended for entertainment and personal use only. Results may vary, and Bond by Voice does not guarantee that generated content will perfectly replicate any natural voice.

Results may vary. Service is for entertainment only.

8A. Studio Voice

Studio Voice is our Professional Voice Cloning feature, intended to produce a more refined and natural-sounding voice than the standard voice feature included with your subscription. At least one Studio Voice is included with every annual subscription plan, as shown on the purchase screen at the time you subscribe. Included Studio Voices unlock only after your first paid charge, never during a free trial. They are granted once per account, not each subscription term, and canceling and later resubscribing does not grant additional included Studio Voices. An included Studio Voice that you have not yet used stays available to you while you have an active annual plan, and it cannot be converted to credit. Additional Studio Voices may be purchased as optional one-time add-ons on any paid plan, annual or monthly. Studio Voice is not available on the free plan.

Sample requirements. Studio Voice requires a minimum of approximately 30 minutes of clear voice audio, with approximately 3 hours recommended for best results. You may build your voice sample by recording directly within the app across one or more sessions, by uploading existing MP3 audio files, or by combining both methods. The app displays your combined total recording time as you go, and the submission option activates once you reach the minimum threshold. You are solely responsible for ensuring your submitted audio meets quality requirements, and the same ownership and consent warranties in Section 8 apply in full to any audio you record or upload for Studio Voice.

Processing time. After you submit your recording and complete a brief voice verification step, your Studio Voice model is typically ready within 2–6 hours, though actual processing time may vary and is not guaranteed.

Fees and refunds. Studio Voices included with an annual plan carry no separate fee, and any refund of your subscription is handled by the Apple App Store or Google Play Store under their policies. If you purchase an additional Studio Voice as an add-on, the add-on fee covers the cloning service and processing of your submitted sample, not a guaranteed outcome. Because Studio Voice requires substantial processing resources, the add-on fee is non-refundable once processing has begun, except where required by Apple App Store or Google Play Store policy or applicable law. If your subscription is canceled or expires while Studio Voice processing is underway, processing will continue and the completed voice model will be made available to your account; however, generating new content with that voice model still requires an active subscription. See Section 4 for what happens to content you've already generated.

No guarantee of outcome. As with the standard voice feature, Bond by Voice does not guarantee that a Studio Voice model will perfectly replicate any natural voice, and variation in results is expected and is not considered a defect.

Results may vary. Service is for entertainment only.

9. Voice Modeling Disclaimer

Generated voices may not perfectly match real voice. This is not considered a defect.

10. Termination

We may terminate access if these Terms are violated.

11. Limitation of Liability

We are not liable for indirect or consequential damages.

12. Disclaimer of Warranties

Service is provided "as is." No guarantees of outcomes.

13. Indemnification

You agree to indemnify, defend, and hold harmless App Merchant, Inc. and its officers, employees, contractors, and technology partners from and against any claims, damages, losses, and expenses (including reasonable attorneys' fees) arising out of or related to: (a) your breach of these Terms; (b) your violation of any law or the rights of a third party; or (c) any voice, audio, speech, or other content you submit, including any claim that you lacked the necessary rights or consent to submit it.

14. Dispute Resolution; Arbitration Agreement; Class Action Waiver

Please read this section carefully. It affects your legal rights, including your right to file a lawsuit in court.

Agreement to arbitrate. You and App Merchant, Inc. agree that any dispute, claim, or controversy arising out of or relating to these Terms, the Privacy Policy, or your use of Bond by Voice will be resolved by binding individual arbitration administered by the American Arbitration Association ("AAA") under its Consumer Arbitration Rules, rather than in court, except as set out below. This agreement to arbitrate is governed by the Federal Arbitration Act.

Class action waiver. You and App Merchant, Inc. agree that any arbitration or proceeding will be conducted only on an individual basis and not as a class, collective, consolidated, or representative action. Neither you nor App Merchant, Inc. may bring a claim on behalf of other users, and the arbitrator may not combine more than one person's claims into a single proceeding without the consent of all parties.

Exceptions. Either party may bring an individual claim in small claims court instead of arbitration. Either party may also seek injunctive or other equitable relief in court for actual or threatened infringement, misappropriation, or violation of intellectual property rights. Nothing in this section limits a right that cannot be waived under applicable law, including, to the extent required under California law, a right to seek public injunctive relief in a judicial forum.

Right to opt out. You may opt out of this arbitration agreement and class action waiver by emailing contact@bondbyvoice.com with the subject line "Arbitration Opt-Out" within 30 days of the date you first agree to these Terms, including your name and the email address associated with your account. If you opt out, disputes will be resolved in the courts identified in Section 18, and all other provisions of these Terms remain in effect.

Arbitration procedure. Arbitration will be conducted by a single arbitrator. Unless you and App Merchant, Inc. agree otherwise, the arbitration will be conducted in the county where App Merchant, Inc. maintains its principal place of business, or remotely by videoconference where permitted by AAA rules. The arbitrator's decision will be final and binding, subject to limited judicial review under the Federal Arbitration Act.

Severability. If the class action waiver in this section is found unenforceable as to a particular claim or request for relief, that claim or request must proceed in court, severed from any arbitration, and the remainder of this arbitration agreement will still apply.

15. Parental Responsibility

Parents are responsible for screen time and safe usage.

16. DMCA Notice and Takedown

We respect the intellectual property rights of others and expect users of the Service to do the same. If you believe content available through Bond by Voice infringes your copyright, you may send a notice under the Digital Millennium Copyright Act ("DMCA") to our designated agent at contact@bondbyvoice.com, including:

- A physical or electronic signature of the copyright owner or a person authorized to act on their behalf
- Identification of the copyrighted work claimed to have been infringed
- Identification of the material claimed to be infringing and information reasonably sufficient to locate it within the Service
- Your contact information, including address, telephone number, and email address
- A statement that you have a good faith belief that the use is not authorized by the copyright owner, its agent, or the law
- A statement, made under penalty of perjury, that the information in the notice is accurate and that you are the copyright owner or authorized to act on their behalf

If you believe material you posted was removed in error, you may submit a counter-notice to the same address containing the information required under 17 U.S.C. § 512(g)(3). We may terminate the accounts of users determined to be repeat infringers.

App Merchant, Inc. has registered a designated DMCA agent with the U.S. Copyright Office.

17. Changes to Terms

We may update these Terms at any time. You are responsible for reviewing updates. Continued use means acceptance. If we make a material change to Section 14 (Dispute Resolution; Arbitration Agreement; Class Action Waiver), we will provide notice and, where required by law, a renewed opportunity to opt out.

18. Governing Law

Florida law applies, except that the Federal Arbitration Act governs Section 14. Subject to Section 14, you and App Merchant, Inc. agree that any dispute not subject to arbitration will be brought exclusively in the state or federal courts located in Florida.

19. Contact

contact@bondbyvoice.com